mySCADA

Customer guide to license, transfer, upgrade licenses

Version 8

January 2021

www.myscada.org

mySCADA Technologies s.r.o.

Thank you for using myPRO on your PC. mySCADA is a full-featured HMI/SCADA system with advanced options such as vector graphics views, advanced trending, complex alarming, data-logging and user access options. myPRO is a multiplatform HMI/SCADA solution available for:

- **MS Windows 7 and above**
- **Mac OS X**
- **Linux**

mySCADA offers a trial version with unlimited number of tags. It is free to use, the only limitation is time (2 hours).

You are **FREE** to DOWNLOAD myPRO at https://www.myscada.org/download

If you read this manual you have probably purchased some of the software mySCADA product.

Please note that myDESIGNER Enterprise is a development environment and not the HMI. See more information here: https://www.myscada.org/mydesigner-manual/

For licensing myDESIGNER Enterprise you have to purchase license intended for and similar with myPRO.

LICENSING mySCADA PRODUCTSS

myPRO

You find HW-ID of myPRO after installing myPRO software on your computer, according to the OS you are running your HW-ID should start with **W - Windows, L - Linux, M - macOS.**

HW-ID of myDESIGNER can be found once you install myDESIGNER software it's HW-ID should **always** start with **D - Designer.**

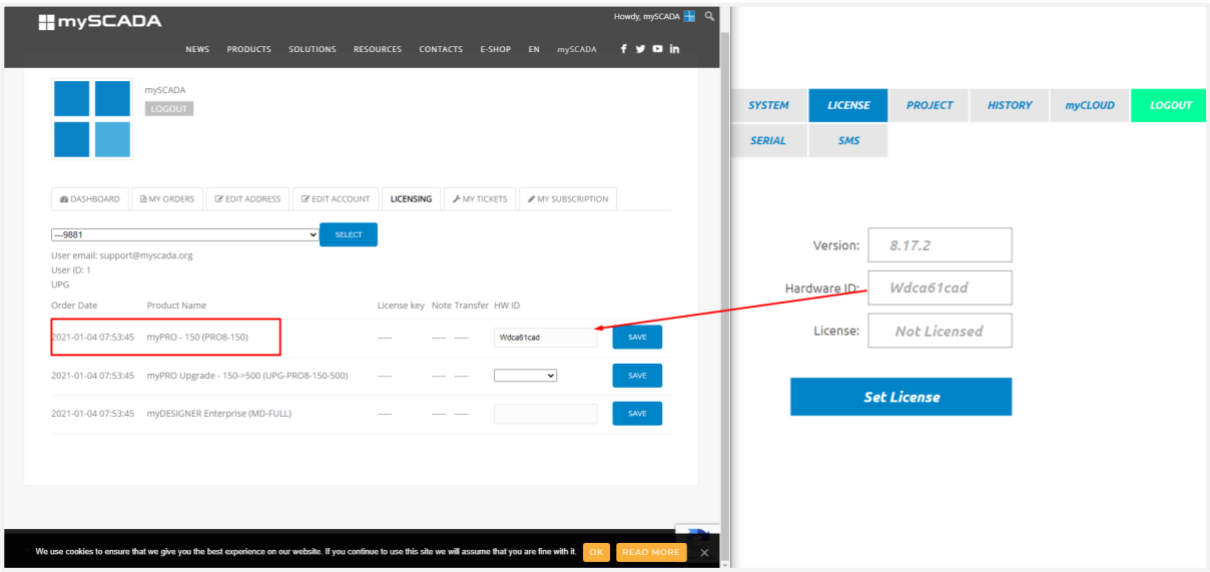
Let's start with licensing of myPRO software. This software can be freely downloaded from our webpage and then installed. Once you install myPRO on your computer, please follow myPRO manual https://www.myscada.org/mypro-manual/ in order to get into settings of myPRO.

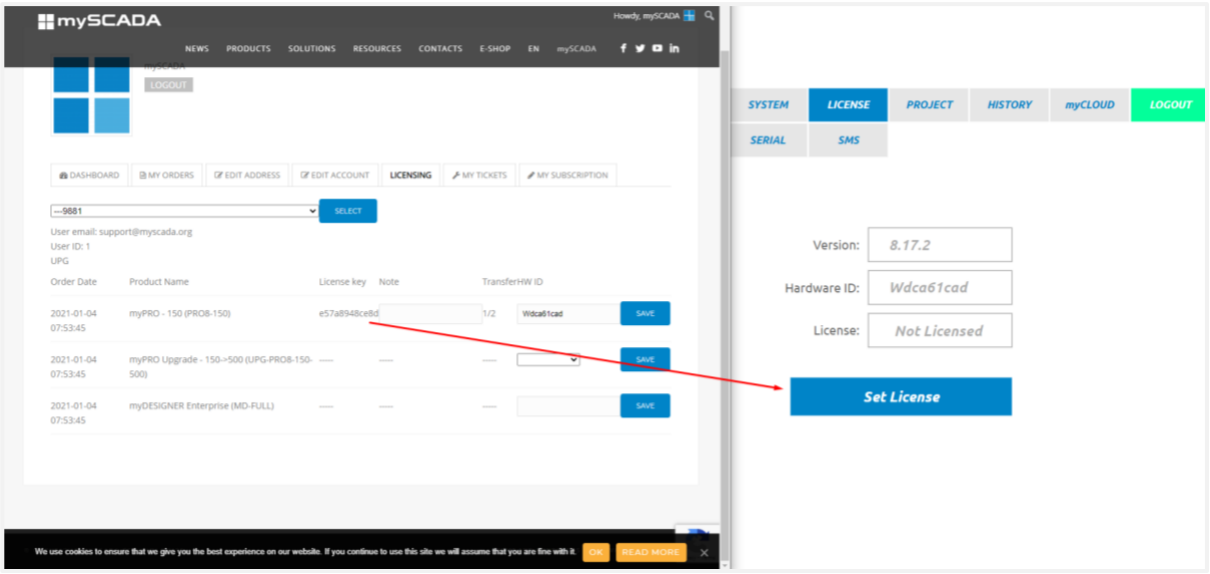
Once you open the licensing section of myPRO you will find it's HW-ID as mentioned above. It should start with one of the upper letters according to the OS.

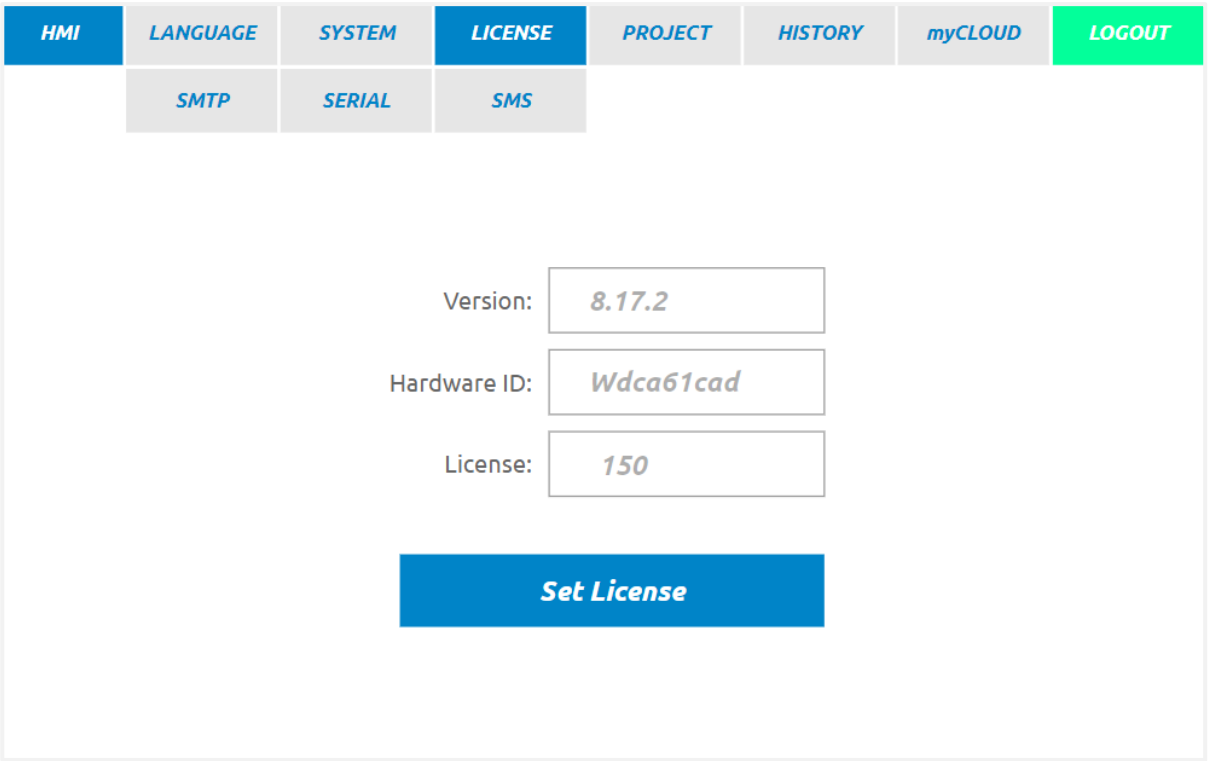
At the webpage, you have to log-in to the account where you have purchased the myPRO license.

Then you simply re-type HW-ID of myPRO into licensing section, please **double or even triple** check if the HW-ID you have re-typed is correct, if you type it wrong then the system will generate you wrong license key which won't work then.

Once you are sure that the HW-ID you have typed is correct click save, and it will generate you a license key which you can then copy and set to myPRO.

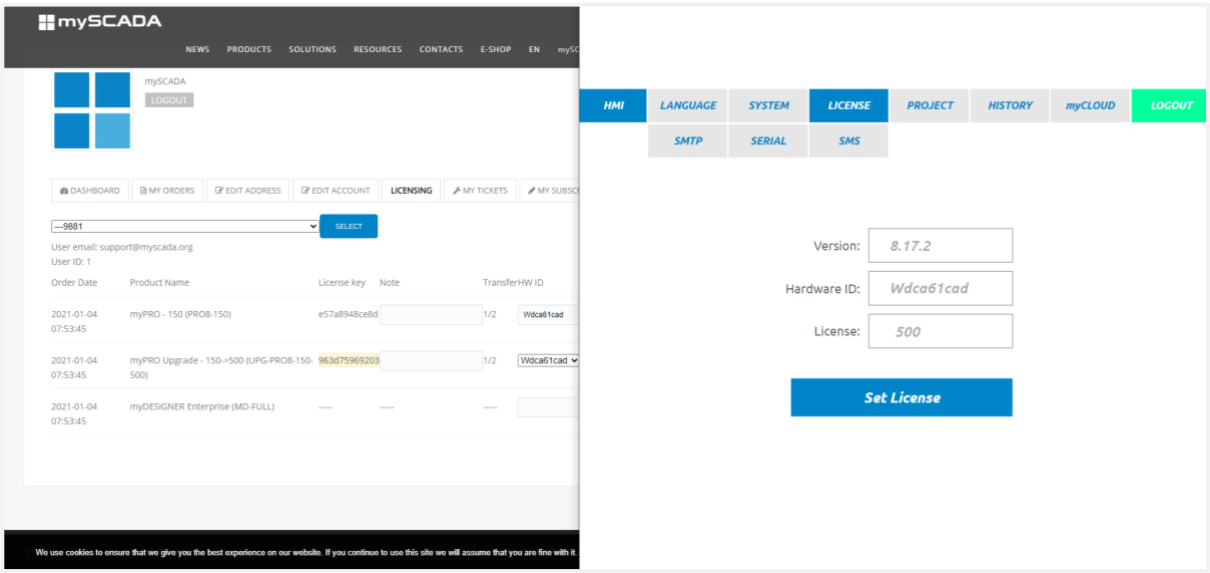



mySCADA
NEWS
PRODUCTS
SOLUTIONS
RESOURCES
CONTACTS
E-SHOP
EN
mySCADA
LOGOUT
DASHBOARD
MY ORDERS
EDIT ADDRESS
EDIT ACCOUNT
LICENSING
MY TICKETS
MY SUBSCRIPTION
SELECT
User email: support@myscada.org
User ID: 1
UPG
Order Date
Product Name
License key
Note
TransferHW ID
2021-01-04 07:53:45
myPRO - 150 (PRO8-150)
SAVE
myPRO Upgrade - 150->500 (UPG-PRO8-150-500)
myDESIGNER Enterprise (MD-FULL)
We use cookies to ensure that we give you the best experience on our website. If you continue to use this site we will assume that you are fine with it.
OK
READ MORE
SYSTEM
LICENSE
PROJECT
HISTORY
myCLOUD
LOGOUT
SERIAL
SMS
Version:
8.17.2
Hardware ID:
Wdca61cad
License:
Not Licensed
Set License


HMI
LANGUAGE
SYSTEM
LICENSE
PROJECT
HISTORY
myCLOUD
LOGOUT
SMTP
SERIAL
SMS
Version:
8.17.2
Hardware ID:
Wdca61cad
License:
150
Set License

If you have purchased the upgrade for your license (as an example from 150 tags to 500 tags) you find your HW-ID in the HW-IDs and select it and then click on save and once again it will generate you a new “upgraded” license key which you will then paste into myPRO and it will license your software as 500 tags.

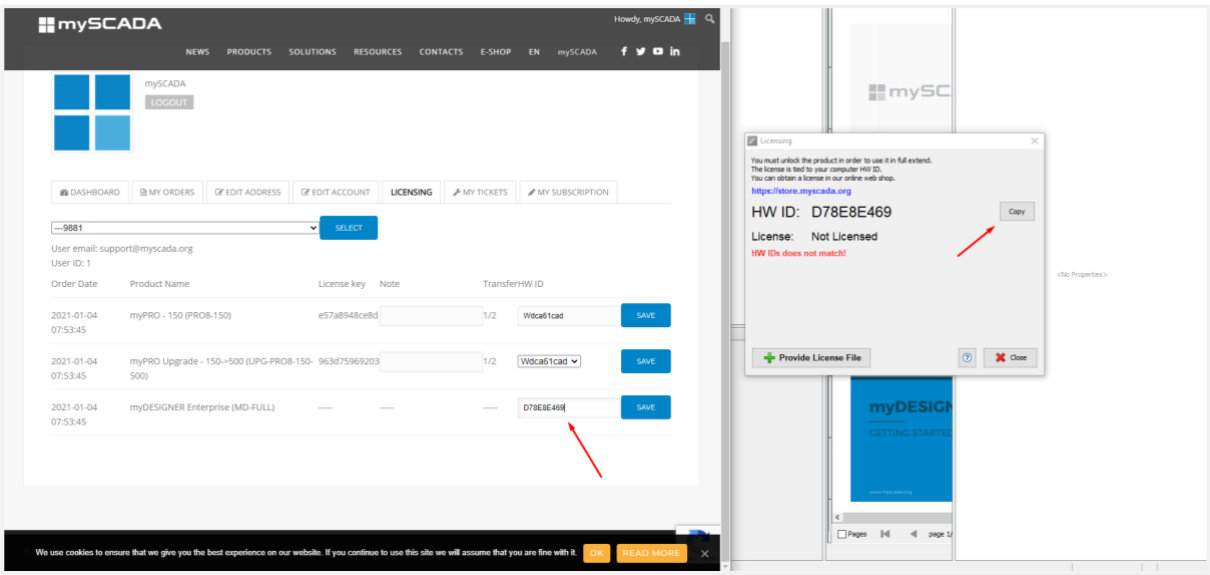
Please note that the license which you are trying to upgrade **has to be available** on the account. If the license you are trying to upgrade is not available on the account (is located on a different account) then the process won’t be working and, in that case, **please contact our support** via ticket system on our webpage**.**

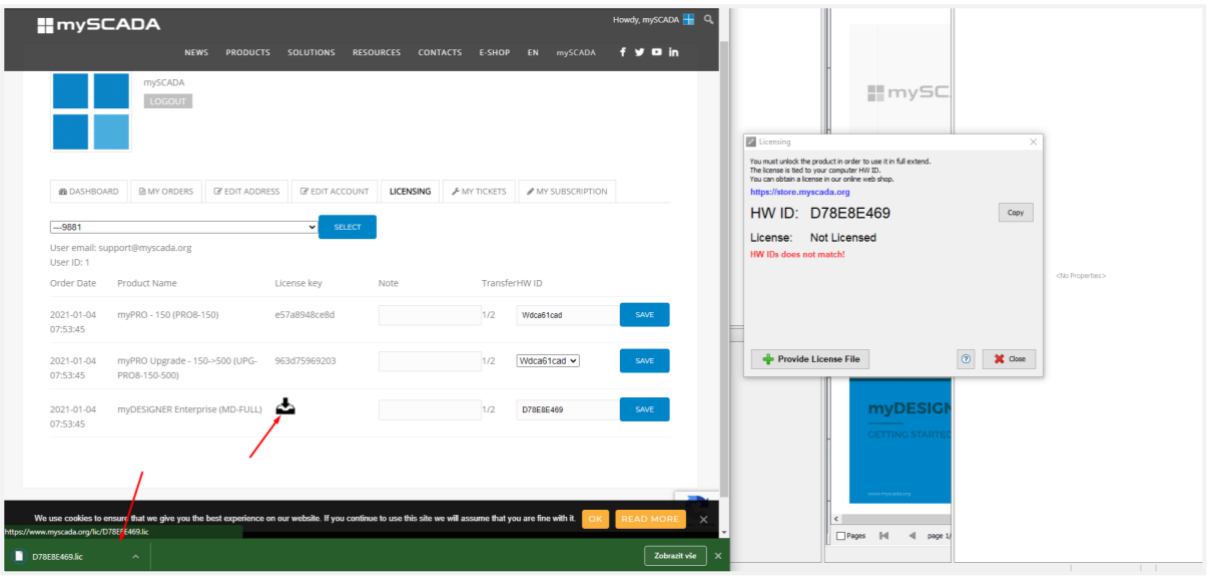


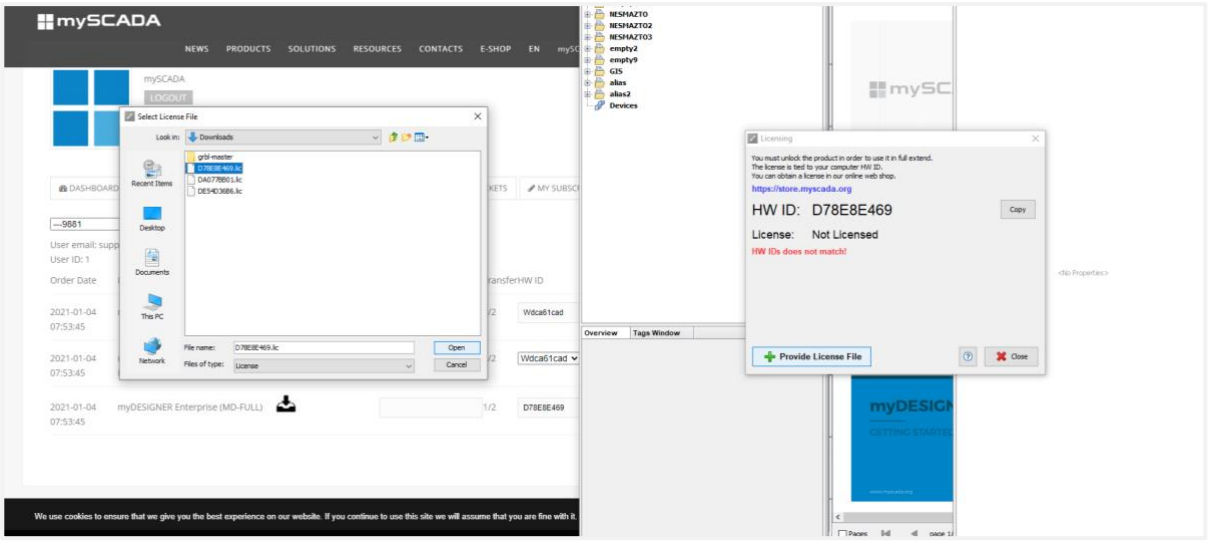
myDESIGNER

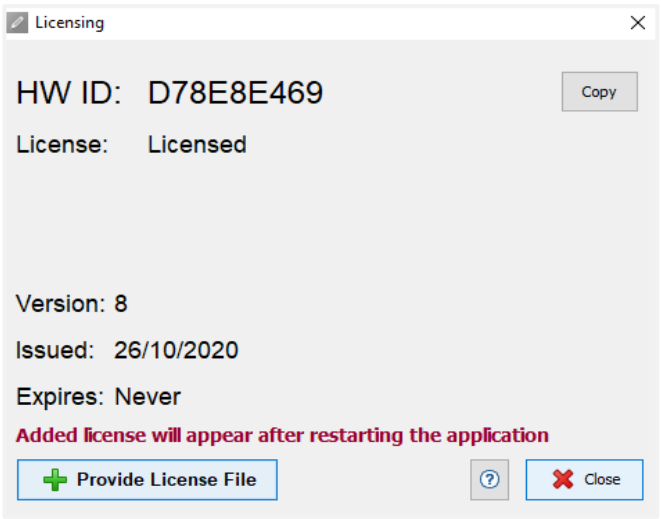
If you are trying to license myDESIGNER, it is as simple as licensing myPRO. Firstly, you have to install myDESIGNER. Please take into account that you don't need to license this software if you are not looking for the features which myDESIGNER Enterprise offers.

You can locate HW-ID under "Yellow key" which will open your window with HW-ID and you can simply copy by clicking on copy and then paste it into licensing tab on myscada.org webpage.






mySCADA
NEWS
PRODUCTS
SOLUTIONS
RESOURCES
CONTACTS
E-SHOP
Select License File
Licensing
HW ID: D78E8E469
License: Not Licensed
HW IDs does not match!
Provide License File
Close
We use cookies to ensure that we give you the best experience on our website.


Licensing
HW ID: D78E8E469
Copy
License: Licensed
Version: 8
Issued: 26/10/2020
Expires: Never
Added license will appear after restarting the application
Provide License File
Close

If you are looking for a transfer because of hardware failure or hardware replacement you can once transfer your license on your own by deleting old HW-ID in licensing tab and replacing it with a new one and then clicking on save. It should lower your transfer count and generate you a new license key.

If you are looking for transferring an upgraded license then first you have to transfer original license (the one which you have upgraded) and then select this new HW-ID in the box and click save.

Please keep in mind that the hardware ID is unique for each device and software.

Do not swap HW-ID of myPRO with HW-ID of myDESIGNER. If you assign HW-ID of myPRO to license of myDESIGNER it will generate you a license which won't be working. It is similar if you swap HW-ID of myDESIGNER and assign it to license of myPRO.

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