

DOWNLOADING MYSCADA PRODUCTS

To download mySCADA products you need to register to our web site:

- Go to www.myscada.org, click on the tab Resources and subtab Downloads.
- If you are new to mySCADA, please click on **Register**.
- After successful registration, you can log in and download all products myDESIGNER, myPRO, myBOX, myPANEL.

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F or downl	Pownloads of I	manuals, data	a-sheets, p	tware downloads (myD	firmwar	e updates	(Last ver TS) please registe	sion 8.2.0) er or log in below. The lo
			Email	admin	ones.			
			Password					
			🗆 Remember Me					
			LOG IN					
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			Register here! Recover password	<mark>d</mark> here!				
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Manual myDESIG	NER myPRO 1	myBOX myPANEL	Register here! Recover password	d here! References	mySCADA logo			
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SIGNING UP (E-SHOP)

Go to store.myscada.org or click on the **E-shop** tab on our website at www.myscada.org.

How to sign up to **E-shop** and **Support portal**:

- If you are new to mySCADA, please click Sign In and then Sign up.
- If you have used mySCADA or purchased a product from us in the past, please click Sign In and then Sign Up and all future invoices and purchases will show up here. Historical invoices and product information can still be found at portal.myscada.org.
- If you just like to see historical administrative information (like invoices and prior purchases), please go to portal.myscada.org.

II					i i a	
mySLADA		Sho	p My Account	New Ticket	Licensing Sign in	-
	Your Email					
	Your Name					
	e.g. John Doe					
	Password					
		۹				
	Confirm Password					
		Ð				

PURCHASING MYSCADA PRODUCTS

Here is where you can purchase any of our mySCADA products (we will purchase myPRO in this tutorial). Select myPRO to add it to your cart.



mySCADA		Shop I	My Account New Ticket Licensing	Johann Herdeg 🚽
Products / myPRO 8	Search	Q		
			myPRO 8	
	-		Tags	
Palay			30.578.24 Kč	
			- 1 +	
Real Providence			Add to Cart	
	#mySCADA			-lange contraction at
			info@myscada.org	piedse contact us at

You will be directed to your Shopping Cart where you can see all items which you are purchasing. When you are ready to check out, please press **Process Checkout**.

mySCADA Technologies s.r.o.	Shop My Account New Ticket Licensing 😭 My cart 💶 Johann Herdeg -
Shopping Cart	Review Order Billing Payment Confirmation
Product myPRO (150) Remove	Quantity Price Policies - 1 + 990.00 € 2 Invoice sent by e-Mail Secure Payment Secure Payment
	Subtotal: 990.00 € ∅
← Continue Shopping	Process Checkout

Please fill in your payment details and press Next.

- Fill in the address especially if you purchasing HW (myPANEL/myBOX).
- If you are a company, do not forget to add VAT/TIN number to avoid taxes. The standard format is country code (CC) + numbers e.g. DE12345678.

				Review Order	Shipping & Billin	g Payment	t Confirmation
Your Address						Your C	Order
Please fill in the Company Name	and VAT / TIN to be	uy without a tax.				Subtotal: Taxes:	990.00 € 207.90 €
Name						Total:	1,197.90 €
Johann Herdeg	Johann Herdeg						
Email		Phone					
johannherdeg@gmail.com							
Company Name		VAT / TIN					
Street and Number							
City			Zip Code				
Country							
Country	÷						
- Beek					Next-		

Please confirm your shipping details (if you need to have myBOX shipped to you) and press Confirm.

mySCADA	Shop My Account New Ticket Licensing 🏾 🦷 My cart 🚺 Johann Herdeg -
	Review Order Shipping & Billing Payment Confirmation
Billing Address	Your Order
Please fill in the Company Name and VAT / TIN to buy with	Subtotal: 990.00 € Taxes: 207.90 €
test, Johann Herdeg 7 123 ABC street 12345 Berlin Germany	Total: 1,197.90 €
← Return to Cart	Confirm-

Here you can choose the payment via **Wire Transfer** or **PayPal**.

mySCADA	Shop My /	Account New T	icket Licensing	🕞 My cart 1 Johann Herdeg 👻
Confirm Order			Review Order	Billing Payment Confirmation
Product	Quantity	Price		Bill To:
myPRO (150)	1.0	990.00 €		test, Johann Herdeg 9 123 ABC street
	Subtotal: Taxes: Total:	990.00 € 207.90 € 1.197.90 €		Germany V 725860222 johannherdeg@gmail.com
I accept the Terms and Conditions		.,		
Payment Method:	Transfer information will	Pay Now → be provided after		
e PayPal Paypal e P	choosing the	payment method.		
Wire Transfer				

Once you purchase the desired product, you will get a confirmation page as well as a confirmation email with the invoice attached.

- If you pay by Wire Transfer, the invoice will include bank details for you to send your payment to.
- If you pay by **PayPal**, the invoice will show a confirmed payment.

# mySCADA			Shop My Acco	ount New Ticket	Licensing Johann Herdeg -
Order SO014 Confirmed			Review Ord	ler Shipping & Billing	Payment Confirmation
Thank you for your (Your transaction is waiting a manual confirm Order Details:	order. ^{hation.}		⊖ Print	Bill To: test, J 9 123 123 Ger 225 Si John	chann Herdeg ABC street 45 Berlin many 860222 anherdeo@amail.com
Products	Quantity	Unit Price	Subtotal		
myPRO (150)	1.000 Unit(s)	990.00 €	990.00 €		
		Subtotal:	990.00 €		
		Taxes:	207.90 €		
		Total:	1,197.90 €		
Payment information:					
Payment Method: Wire Transfer		Total:	1,197.90 €		
Pending The order will be validated after	er the payment.				

This order and payment will also show up in your My Account area.

mySCADA	Shop	My Account	New Ticket Licens	ing Johann Herdeg	
My Account Contracts Tickets Quotes Orders Invoices Issues					
Your Tickets There are currently no Ticket for your account.			Your Deta	Change	
Your Contracts There are currently no contracts for your account.		test, Johann Hen ♀ 123 ABC street 12345 Berlin	deg t		
Your Quotes There are currently no quotes for your account.			Germany € 725860222 ⊠ johannherdeg@gmail.com		
Your Orders 👔					
Your Invoices and Payments					
Your Issues There are currently no issues for your account.					



LICENSING MYSCADA PRODUCTS

myDESIGNER Enterprise

Once you purchase myDESIGNER Enterprise you will be able to see inside e-shop in your licensing tab free column, there you will put **myDESIGNER HW-ID** which you can find here:

myDESIGNER 8.2.0	
File Licence Project Tools Window Help	
 E 🔑 Licence	_
Licensing X	
You must unlock the product in order to use it in full extend. The license is tied to your computer HW ID. You can obtain a license in our online web shop. https://store.myscada.org	
HW ID: D78E8E469 Copy	
License: Not Licensed License file not found!	
Provide License File	

mySCAD	A				Shop My Accoun	t New Ticket	Licensing	L
			Lice	ensing				
How to get license								
Date	Product code	Description	Invoice	PLC Links/Tags	HW-ID	License	Transfer	Transfer count
2019-02-21 10:57:56	PRO8-150	[*PRO8-150] myPRO 8 (150)	INS/2019/0336	150		Generate		0/1
2018-10-11 08:16:00	MD-FULL	[MD-FULL] myDESIGNER FULL	INS/2018/0274	FULL	D78E8E469	Generate	1	1/1

Then once you copy HW-ID into you press "Generate" which will head you into confirmation window.

mySCADA	Shop My Account New Ticket Licensing
L	icense generating
	Type Value Invoice INS/2018/0274 Product MD-FULL HW-ID D78E8E469 Storno Generate

If you are sure with the HW-ID you put into, then you press "**Generate**" which will generate you license then, you press "**download**" and it will download you license key file.



mySCA	DA				Shop	My Account	New Ticket	Licensing	
			Lic	ensing					
			How	to get license					
Date	Product code	Description	Invoice	PLC Links/Tags		HW-ID	License	Transfer	Transfer count
2019-02-21 10:57:56	PRO8-150	[*PRO8-150] myPRO 8 (150)	INS/2019/0336	150			Generate		0/1
2018-10-11 08:16:00	MD-FULL	[MD-FULL] myDESIGNER FULL	INS/2018/0274	FULL	D7	8E8E469	Download	Transfer	1/1
k							^		
78E8E469.lic									

Then we will head back to myDESIGNER and click provide license file.

myDESIGNER (8.2.0			
File Licence P	roject Tools Window Help			
) 🥙 📴 曼 🗩 🗸 쳐 🏷 📑 📑			
Project				
Select Licen	ise File	×		
Look in	n: 🦊 Downloads 🗸 🗸	🗈 📸 🎟 -		
Recent Items	Skype D3F178077.lic D5CB53CDB.lic D5CB53CDB.lic			
Desktop				
Documents			Vou must unlock the product in order to use it in full extend	×
This PC			The license is tied to your computer HW ID. You can obtain a license in our online web shop. https://store.myscada.org	
Network			HW ID: D78E8E469 License: Not Licensed	Сору
-	File game: D78E8E469.lic Files of type: License	Open Cancel	Provide License File	(7) 🗶 Close

Then once we add license we will **need to close and open back again myDESIGNER to get ours license applied**. Then we can check out again license tab if the license is applied correctly.

Licensing	×
HW ID: D78E8E469 License: Licensed	Сору
Version: 8 Issued: 11/10/2018 Expires: Never	
Provide License File	(?) 🔀 Close

Now we have access to key features of myDESIGNER Enterprise.

myPRO

Once you purchase myPRO you will be able to see inside e-shop in your licensing tab free column, there you will put **myPRO HW-ID** which you can find here:

 Open your web browser and into address bar enter https://localhost or https://127.0.0.1 then you will be presented with introduction screen. myPRO settings menu can be accessed if you click at toothed wheel which is usually located in the right top corner on the top toolbar.

Views	Trends -	Alm (0/4) -	100100	Settings	
	T CITOS			Settings	

			Ļ				
НМІ	LANGUAGE	SYSTEM	LICENSE	PROJECT	HISTORY	myCLOUD	LOGOUT
	SMTP	SERIAL	SMS				
			Version:	8.1.0			
		Har	dware ID:	W155369b8	3		
			License:	Notlicense	ed		
			Set	License			

After login (default password is 1234) in the myPRO settings menu click on the License tab.

w you just sim	ply type	HW-ID of myP	RO into	free colu	mn inside e-sh	op. —		
mySCA	DA				Shop My Account	New Ticket	Licensing	
			Lic	ensing				
			How	v to get license				
Date	Product code	Description	Invoice	PLC Links/Tags	HW-ID	License	Transfer	Transfer count
2019-02-21 10:57:56	PRO8-150	[*PRO8-150] myPRO 8 (150)	INS/2019/0336	150	W155369b8	Generate	-	0/1
2018-10-11 08:16:00	MD-FULL	[MD-FULL] myDESIGNER FULL	INS/2018/0274	FULL	D5CB53CDB	Download	Transfer	0/1

Then once you type HW-ID into you press "Generate" which will head you into confirmation window.

mySCADA	Shop My Account New Ticket Licensing
	License generating
	Type Value Invoice INS/2019/0336 Product PR08-150 HW-ID W155369b8 Storno Generate

If you are sure with the HW-ID you put into, then you press "Generate" which will generate you license.

Licensing How to get license									
Date	Product code	Description	Invoice	PLC Links/Tags	HW-ID	License	Transfer	Transfer count	
2019-02-21 10:57:56	PRO8-150	[*PRO8-150] myPRO 8 (150)	INS/2019/0336	150	W155369b8	f41fbed128c7	Transfer	0/1	
2018-10-11 08:16:00	MD-FULL	[MD-FULL] myDESIGNER FULL	INS/2018/0274	FULL	D5CB53CDB	Download	Transfer	0/1	

Then we will head back to myPRO settings menu, click **Set license** and insert your generated license key.

НМІ	LANGUAGE	SYSTEM	LICENSE	PROJECT	HISTORY	myCLOUD	LOGOU
	SMTP	SERIAL	SMS				
			Version:	8.1.0			
		Hard	dware ID:	W155369b8	}		
			License:	150			
		_					
			Sel	License			

Now we have a licensed myPRO (150 tags).



SUBMIT A SUPPORT TICKET

- To submit a support ticket, please press the **New Ticket tab**.
- Please fill in the form to submit the ticket.
 - Remember to be as detailed as possible when creating a new ticket. This will help us troubleshoot better.
 - Please include the exported **mep file** of your project from myDESIGNER. You can view this quick tutorial to learn how to export your project as an mep file.
- Press **Send** to confirm your ticket.

mySCADA	Shop My Account New Ticket
	Submit New Ticket
	we will assist you
Subject *	
Торіс	myDESIGNER •
mySCADA Version	
Operating System	Windows 7 32bit
Project (*.mep) or Screenshot (*.jpeg)	Browse No file selected.
Description *	

Once we reply, you will receive an email and any responses will also appear in the **My Account tab**. You can reply either directly from your email or you can log back in to *store.myscada.org* and reply from the **My Account > Tickets** section.

mySCADA	Shop	My Account	New Ticket Licensing	Johann Herdeg
My Account Contracts Tickets	ies			
Your Tickets There are currently no Ticket for your account.			Your Details	Change
Your Contracts There are currently no contracts for your account.		test, Johann Herdeg ♀ 123 ABC street 12345 Berlin Germany ♥ 725860222 ☎ johannherdeg@gmail.com		
Your Quotes There are currently no quotes for your account.				
Your Orders				
Your Invoices and Payments				
Your Issues There are currently no issues for your account.				